Application/Control No. O9/534,950 Applicant(s)/Patent Under Reexamination STORK, DAVID G Examiner Kelvin E Booker Art Unit Page 1 of 2

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	Α	US-6,128,380 A	10-2000	Shaffer et al.	379/265.01
	В	US-6,112,176 A	08-2000	Goldenthal et al.	704/231
	С	US-5,960,422 A	09-1999	Prasad, Seema	706/47
	D	US-5,974,412 A	10-1999	Hazlehurst et al.	707/10
	Ε	US-5,819,247 A	10-1998	Freund et al.	706/25
	F	US-6,411,932 B1	06-2002	Molnar et al.	704/254
	G	US-6,144,989 A	11-2000	Hodjat et al.	706/10
	н	US-6,026,388 A	02-2000	Liddy et al.	704/9
	1	US-5,802,509 A	09-1998	Maeda et al.	706/59
	J	US-5,586,218 A	12-1996	Allen, Bradley P.	706/10
	К	US-			
	L	US-			٠.
	М	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	z					
	0					
	Р					
	Q					
	R					
	S					
	Т					

NON-PATENT DOCUMENTS

	TOTAL POSSIBLE OF THE POSSIBLE					
*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)				
	U	Niederman et al., Trends in End-User Training: A Research Agenda, June 1998, Proceedings of the 1998 Conference on Computer Personnel Research, pages 224-232.				
	v	Marold et al., Usability Testing for a Computer Skills WBT (Web Based Training) Program, April 1999, Proceedings of the 1999 ACM SIGCPR, pages 304-309.				
	w	Billsus et al., A Personal News Agent That Talks, Learns and Explains, May 1999, Proceedings of the 3rd Annual Conference on Autonomous Agents, pages 268-275.				
	x	Chen et al., WebMate: A Personal Agent for Browsing and Searching, May 1998, Proceedings of the 2nd International Conference on Autonomous Agents, pages 132-139.				

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).) Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

		1	
ਨੇ Notice of References Cited	Application/Control No. 09/534,950	Applicant(s)/Patent Under Reexamination STORK, DAVID G	
Notice of References Offen	Examiner	Art Unit	
	Kelvin E Booker	2121	Page 2 of 2

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	Α	US-			
	В	US-			
	С	US-			
	D	US-		,	
	E	US-			
	F	US-			
	G	US-			
	Н	US-			
	ı	US-			
	J	US-			
	К	US-			
	L	US-			
	М	US-			

FOREIGN PATENT DOCUMENTS

	PORCIGIA FATERI DOCUMENTO					
*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	0					
	Р					
	Q					
	R					
	s					
	Т					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Bose et al., Application of Intelligent Agent Technology for Managerial Data Analysis and Mining, Winter 1999, ACM SIGMIS Database, Vol 30, Iss 1, pages 77-94.
	V	
	w	
	x	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).) Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.